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## **OUTREACH SERVICES POLICY**

The Voorheesville Public Library is committed to reaching out and extending its resources, expertise, programs and services to people who have challenges using library services and resources. The objectives of outreach services are to bring the library to those who experience physical, economic social geographic, or other barriers and are otherwise underserved.

The library will Identify underserved\* individuals/groups or infrequent users who may be unaware of what the library has to offer and design and deliver programs and services aligned with their interests and needs. In addition to specific outreach programs per this policy, outreach policy objectives will be considered in the development and execution of all library programs and activities.

An Outreach Committee composed of the library management and staff will be created to identify and prioritize outreach goals. Once these priorities are identified an annual outreach program plan will be developed consistent with the library's mission, strategic plan and resources.

Oversight of this policy will be the responsibility of the Library Director.

Approved on: 9/22/2025 Review Date: 9/2030

<sup>\*.</sup> New York State Education Law, §273 (1) (h) (1) defines coordinated outreach as services addressing inequities based on age, skin color, education level, housing status, geographic location, employment status, or disability. The Coordinated Outreach Services Program exists to support Public Library Systems in reaching those who are most in need and who often are not regular library users